

Union Management and Work Relations



2021/2022

2nd edition

Objectives

Provide training in union management and work relations in order to provide participants with the skills to conduct their daily activities.

Foster thought and discussion on the role of constructive, modern and non-politicised union movement as a core element in economic and social success, ensuring the sustainability of companies and employment and the balance of interests among the several stakeholders.

Who should attend

Union leaders and union delegates, bank employees, Human Resources managers and those responsible for human resources, those holding a university degree.

Applicants include those not holding a university degree but with relevant professional experience, who, having successfully completed the program, will be awarded a Specialization Certificate.

Information

**215 800 952**academy.autonoma.pt / academy@autonoma.pt

Structure

The Post-Graduation in Union Management and Work Relations is a joint proposal by Universidade Autónoma de Lisboa (UAL) and the National Union of Bank Employees (Sindicato Nacional dos Quadros e Técnicos Bancários - SNQTB)

The program aims to meet a need of the union movement, at a time when leasers are being replaced and the economic and labour context is different, as there are new ways of organizing labour and new human management processes to which union leaders need to adapt.

We aim to train decision-makers and union and corporate negotiators in the theory and practice of negotiation, in particular in Collective Staff Contracting, in Social Dialogue and in Work Relations.

**Coordinator: João Paulo Feijoo
José Oliveira e Costa**

DURATION

October 2021

TIMETABLE

Tuesday afternoon

Wednesday morning

WORKLOAD

152 hours

FEE

Application	150€
Enrolment	150€
School insurance fee	20€
Certificate	75€
Tuition fees	1550€*

*Fee can be paid in 4 instalments or in full. If payment is in full, a 3,5% discount is applied.

*AUTÓNOMA alumni have a 10% discount on the tuition fee.

*SNQTB members have a 15% discount on the tuition fee and are exempt from the application fee.

*Some course units will be partially lectured in English.

Study Plan

> Modules

Labour Law

Carlos Proença

12 hours

Law on Collective Staff Contract

Carlos Proença

12 hours

Economics of Labour and Employment

Nádia Simões

12 hours

Current Economic Issues

António Duarte Santos

8 hours

Unionism and Social Movements

Maria Antónia Mota

12 hours

European Union, Dialogue and Social Dialogue

Paulo Marcos

8 hours

Management of Third Sector Institutions

José Oliveira Costa

12 hours

Management of Human Resources

João Paulo Feijoo

12 hours

Communication and Institutional Marketing

Georg Dutschke

12 hours

Theory of Negotiation and Conflict Management

Carlos Cardoso / Paulo Fernandes

12 hours

Practice and Simulation of Negotiation

Tito Laneiro

12 hours

Health, Safety and Hygiene at Work

Rita Marques

8 hours

Introduction to Behavioural Psychology – Stress

Management and Leadership

Tito Laneiro / João Paulo Feijoo

8 hours

21st Century - Health and Pension Issues, institutional and social responses

Eduardo Cardadeiro

12 hours

Parceiro

